

Down to Earth (Victoria) Co-Operative Society
Limited
PO Box 295
BRUNSWICK EAST VIC 3057

Enquiries 1300 662 077
More information www.waternsw.com.au
ABN 21 147 934 787

TAX INVOICE

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YOUR ACCOUNT SUMMARY

Account name: DOWN TO EARTH (VICTORIA)
CO-OPERATIVE SOCIETY LIMITED
Licence number: [REDACTED]
Invoice period: 01/01/2023 - 31/03/2023

Opening balance	\$580.41
WaterNSW Charges	\$43.42
WAMC Water charges	\$50.10
Pass Through charges	\$194.14
Other charges	\$0.00
Total charges (includes GST of \$0.00)	\$287.66
Total amount due	\$868.07

ACCOUNT DETAILS

Customer account no: [REDACTED]
Issue date: 19 May 2023
Invoice number: CIV00218763

TOTAL DUE

\$868.07

PLEASE PAY BY

18 June 2023

Please note: interest applies to overdue amounts.

How can iWAS help you?

Access your water account
24 hours a day, 7 days a
week using our online water
accounting system, iWAS.

Sign-up online at:

waternsw.com.au/iwas



BREAKDOWN OF CHARGES

Description of Supply - Murray-Regulated	Qty	\$/Unit	Amount
Opening Balance			\$580.41
WaterNSW charges			
Entitlement General Security Period: 1/01/2023 to 31/03/2023	41.75	1.04	\$43.42
Water Administration Ministerial Corporation (WAMC) charges			
Entitlement General Security Period: 1/01/2023 to 31/03/2023	41.75	1.20	\$50.10
WAMC water charges are subject to an adjustment up to a minimum annual charge of \$238.61 in the last billing period for the water year.			
Other pass through charges			
WaterNSW - Murray Darling Basin Authority Entitlement Period: 1/01/2023 to 31/03/2023	41.75	3.99	\$166.58
WAMC - Murray Darling Basin Authority Entitlement Period: 1/01/2023 to 31/03/2023	41.75	0.66	\$27.56

*indicates a taxable supply.

TOTAL AMOUNT PAYABLE (INCLUDES GST OF \$0.00) \$868.07

WATERNSW

Entitlement charges are fixed charges associated with the cost of water delivery and relate to all licences based on entitlement/unit shares.

Water usage charges are based on metered or assessed water usage.

WATER ADMINISTRATION MINISTERIAL CORPORATION

Water management access charges are a fixed charge to provide water planning and management activities based on entitlement/unit shares by WaterNSW and Department of Planning, Industry and Environment.

Water management usage charges are based on metered or assessed water usage.

Water management minimum annual charge is a

fixed charge for combined access and usage charges.

PASS THROUGH CHARGES

The Murray-Darling Basin Authority (MDBA) and the Dumaresq-Barwon Border River Commission (BRC) undertake certain water and infrastructure management functions within Inland valleys. The MDBA and BRC are cross-jurisdictional bodies that co-ordinate and manage water resource management activities from a 'whole of system' perspective where more than one State is involved. These charges are collected by WaterNSW on behalf of these other organisations.

COMPLAINTS

WaterNSW will always endeavour to resolve issues to your satisfaction. However, you can also contact

the Energy and Water Ombudsman (EWON) on 1800 246 545.

AFFORDABILITY ASSISTANCE / SUPPORT

We are committed to helping customers who may require affordability assistance to keep their water flowing.

If you feel you need some assistance paying your WaterNSW bill, contact us as soon as possible as we have a range of options that may be of help to you.

Where your bill remains outstanding, and you have not contacted us to arrange for assistance, we will undertake a process to ensure recovery.

To find out more about our hardship policy, please contact us on [1300 662 077](tel:1300662077) or visit our website at waterNSW.com.au/hardship

PAYMENT ADVICE SLIP



Credit or Debit Card

Phone: 1300 662 077

Online: www.waterNSW.com.au/paymybill

Customer Reference No [REDACTED]



Direct debit

Sign-up online at waterNSW.com.au/directdebit or call 1300 662 077.

Total Due \$868.07
Due Date 18 June 2023



BPay Make a BPay payment via internet or phone banking



Billpay Pay in person by eftpos, cash or cheque at any Australia Post Office

Billcode: [REDACTED]
Reference No: [REDACTED]

Billcode: [REDACTED]
Reference No: [REDACTED]

Customer account: 11004092
Account name: DOWN TO EARTH (VICTORIA) CO-OPERATIVE SOCIETY LIMITED

Invoice no: [REDACTED]
Licence no: [REDACTED]
Payment terms: Net30

Please note a surcharge applies for credit/debit card payments.

\$868.07

Payment assistance: If you are experiencing difficulties with payment, please contact customer service 1300 662 077. You may also be eligible for support in paying fixed water charges. Details are available at humanservices.gov.au.